



Housing Certification Service

Your need for this service

Irrefutable proof of high performance is a must these days, whether it's to satisfy the HCA's assurance-based regulatory approach or to enable prospective funders to exercise and demonstrate rigorous due diligence. Either way, external validation from an independent, reliable, and highly-respected certification body provides invaluable confirmation of business resilience and excellent performance. The Housing Certification Service from Investors in Excellence delivers exactly that.

Key benefits

- Supports housing associations' certification to the Investors in Excellence Standard.
- Holistic assessment dedicated to helping you identify and understand the critical success factors of your organisation.
- Maintains focus and ensure business goals are achieved.
- Broad approach that links all areas of the business to what really matters.
- Enables benchmarking within and perhaps, more importantly, outside of the sector.
- HCA co-regulatory compatible.
- Develop a reputation for excellence and differentiate yourself in the marketplace.

Why Investors in Excellence

- Broad range of sector-specific, best practice knowledge and expertise to complement and enhance in-house skills and experience.
- Well qualified, high calibre professionals carefully schooled in the Investors in Excellence approach and vetted to the most rigorous standards.
- All activities undertaken designed to support certification to the Investors in Excellence Standard.
- Endorsements and testimonials provided by trusted partners.

**The strategic partner of choice
for the housing sector**



Investing in excellence - it's the golden thread that runs through our organisation. It has been a great source of inspiration and motivation, instilled a clarity and rigour; right now given the sector's need to mitigate risk and deliver effectively it's important to be independently validated.



Sue Lock, CEO,
Wulvern Housing

Could we help you? Contact our team on +44 (0)121 746 3150

What Matters Most?

Identify • Focus • Transform

Dedicated to helping you identify and understand the critical success factors of your organisation, maintain focus and ensure that all improvement actions deliver maximum benefits against What Matters Most to you.

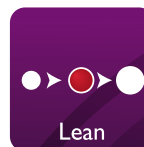


The IIE Standard

Leading • Resourcing • Delivering • Achieving

Our unique framework for improvement and assessment – and your roadmap to high performance.

Toolkit



Lean



Leadership



Six Sigma



Business Diagnostics



Process



Quality

Approaches



Coaching



Networking



Facilitation



Certification



Training



Resourcing