



Business Assurance Diagnostic

Your need for this service

Rigorous business assurance has rapidly become a must for the housing sector. The HCA and funders alike expect compelling evidence of good business practice and robust financial management from any housing association, but especially that business should be built on robust and prudent assumptions based on past performance, market conditions and deliverability and keeping this focus under review and updated in light of changing circumstances. The Business Assurance Diagnostic from Investors in Excellence is an indispensable tool for precisely this purpose.

Key benefits

- Powerful diagnostic facilitated by business improvement specialists.
- Pinpoints clear understanding of performance.
- Focuses on achieving measured outcomes.
- Identifies opportunities for improvement and increased efficiency.
- Enables robust business assurance around:
 - Risk taking and decision making.
 - Creative thinking and innovation.
 - Governance and leadership.
 - Investment and finance.
 - Regeneration and growth.
 - Business excellence and continuous improvement.

Why Investors in Excellence

- Broad range of sector-specific, best practice knowledge and expertise to complement and enhance in-house skills and experience.
- Well qualified, high calibre professionals carefully schooled in the Investors in Excellence approach and vetted to the most rigorous standards.
- All activities undertaken designed to support certification to the Investors in Excellence Standard.
- Endorsements and testimonials provided by trusted partners.

**The strategic partner of choice
for the housing sector**



“Investors in Excellence helped us to learn from other sectors and ensure that we are keeping pace with best practice. The improvement initiatives that we have developed as a result will continue to drive our organisation forward for the benefit of our customers.”

Lindsey Williams,
Group Chief Executive,
Futures Housing Group

Could we help you? Contact our team on +44 (0)121 746 3150

What Matters Most?

Identify • Focus • Transform

Dedicated to helping you identify and understand the critical success factors of your organisation, maintain focus and ensure that all improvement actions deliver maximum benefits against What Matters Most to you.



The IIE Standard

Leading • Resourcing • Delivering • Achieving

Our unique framework for improvement and assessment – and your roadmap to high performance.

Toolkit

Lean	Leadership
Six Sigma	Business Diagnostics
Process	Quality

Approaches

Coaching	Networking
Facilitation	Certification
Training	Resourcing