



Approaches: Facilitation

The main aim of the facilitative leader is to leverage the resources of group members.

Facilitation is the act of making something easier. A good facilitator acts as a trusted and neutral outside voice

Through our extensive experience across many sectors, we are specialists in the field of facilitation.

Our facilitators ensure that a systematic and structured approach is adopted to enable participants to achieve their goals in a focused, timely and engaging manner. This allows participants to focus fully on the meeting content without the distraction of having to run the meeting.

Our experts operate in a variety of contexts including strategy reviews, team meetings, project groups, workshops, and problem solving.



What Matters Most?

Identifying and maintaining focus on What Matters Most to your organisation is a precursor of success

Benefits

Our tailored programmes will enable you to:

- ✓ Receive objective voicing of issues
- ✓ Address constructive challenges raised
- ✓ Ensure balanced contribution from all sides
- ✓ Maintain focused momentum on critical issues
- ✓ Keep to agreed times and topics



The expert facilitation and coaching provided by Investors in Excellence helped me to quickly establish a clear prioritised route to drive Operational Excellence throughout the organisation.

Chief Operating Officer,
Banking sector



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g+ in @liE_Ltd

How we do this

Whenever possible, we will focus on your prioritised live issues, share good practice from other successful organisations and equip your people with practical and effective tools that can be used time and time again.

- ✓ Agree ground rules for each meeting
- ✓ Encourage participation from all present
- ✓ Follow agreed topics and subject areas
- ✓ Seek necessary commitments to actions
- ✓ Ensure closure of items in a structured manner

Outcomes

Outcomes are the fundamental evidence of whether improvement actions have succeeded. Our approaches enable you to put in place simple and effective measures to monitor consistently the results you are achieving.

- ✓ Prioritised action plans
- ✓ Improved team dynamics
- ✓ Difficult issues dealt with
- ✓ Identification of What Matters Most
- ✓ Transferable knowledge and skills



Investors in Excellence has helped us to identify our strengths and deploy best practice approaches, but more importantly, to build improvement plans based on solid evidence. Your people are very professional, ethical and passionate about people excellence in all its forms.

Managing Director,
Energy sector



Could we help you? Contact our team on +44 (0)121 746 3150

What Matters Most?

Identify • Focus • Transform

Dedicated to helping you identify and understand the critical success factors of your organisation, maintain focus and ensure that all improvement actions deliver maximum benefits against What Matters Most to you.

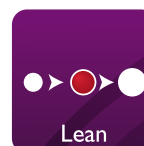


The liE Standard

Leading • Resourcing • Delivering • Achieving

Our unique framework for improvement and assessment – and your roadmap to high performance.

Toolkit



Lean



Leadership



Six Sigma



Business Diagnostics



Process



Quality

Approaches



Coaching



Networking



Facilitation



Certification



Training



Resourcing