



Toolkit: Leadership

*Leadership and learning
are indispensable
to each other*

Organisations that invest in leadership development typically outperform their competitors with more satisfied customers and staff

There are numerous leadership styles, and many views of the importance of each one. Our Toolkit recognises what your changing situations call for and provides a source of support to all those who have responsibility for others.

We also recognise that building effective leadership and management skills is a journey that starts with managing oneself, moves on to leading and managing others in a one on one relationship and then onto leading collaborative teams and networks.



What Matters Most?

Identifying and maintaining focus on What Matters Most to your organisation is a precursor of success

Benefits

Our tailored programmes will enable you to deliver:

- ✓ Greater productivity, efficiency and effectiveness
- ✓ More empowered, decisive and engaged people
- ✓ Greater focus on key performance indicators
- ✓ Enhanced ability to respond to change
- ✓ Improved morale and increased aspirations



Investors in Excellence inspires confidence in abilities of all individuals and changes negatives to positives. The leadership approach is always to create something special; to punch above it's weight and focus all staff on the drive to continuously improve

Managing Director,
Transport sector



How we do this

Whenever possible, we will focus on your prioritised live issues, share good practice from other successful organisations and equip your people with practical and effective tools that can be used time and time again.

- ✓ Approaches are designed to fit your specific needs
- ✓ The focus is on live situations, not theories
- ✓ We ensure that both organisational and individual needs are considered
- ✓ The skills transferred are lasting and relevant
- ✓ We actively listen and act on facts, not feelings

Outcomes

Outcomes are the fundamental evidence of whether improvement actions have succeeded. Our approaches enable you to put in place simple and effective measures to monitor consistently the results you are achieving.

- ✓ Improved bottom line performance
- ✓ Improved ability to attract and retain talent
- ✓ Increased organisational agility
- ✓ Confident and empowered teams
- ✓ Increase in customer satisfaction and confidence



You helped us produce a concise view of our operations and allowed us to see the bigger picture. Our people are now more efficient and effective and we are winning more business. Your people give sound advice, take a practical approach, are helpful, knowledgeable and friendly

Managing Partner,
Architects practice



Could we help you? Contact our team on +44 (0)121 746 3150

What Matters Most?

Identify • Focus • Transform

Dedicated to helping you identify and understand the critical success factors of your organisation, maintain focus and ensure that all improvement actions deliver maximum benefits against What Matters Most to you.



The IiE Standard

Leading • Resourcing • Delivering • Achieving

Our unique framework for improvement and assessment – and your roadmap to high performance.

Toolkit



Lean



Leadership



Six Sigma



Business Diagnostics



Process



Quality

Approaches



Coaching



Networking



Facilitation



Certification



Training



Resourcing