



Approaches: Training

Effective Training and development enable organisations to grow and prosper

Training is about developing your people, not just giving them skills and knowledge

We are focused on opening new doorways to excellence and improvement. Partnering your teams' desire to learn and our team's passion for transferring lasting knowledge is a winning combination that will inform, inspire and energise your most valuable asset.

The improvement tools and techniques learned in our programmes are practical and pragmatic and will provide lifelong capabilities for your people to utilise wherever their paths lead within your organisation.

Benefits

Our tailored programmes will enable you to:

- ✓ Grow the effectiveness of your people resources
- ✓ Manage, grow and share knowledge and best practice
- ✓ Develop future leaders and plans for succession
- ✓ Facilitate team building and problem solving
- ✓ Deliver capacity without increasing resources



***“ The technical abilities of our people have always been highly regarded, but we identified the need to develop their management and leadership skills. Investors in Excellence developed a bespoke training programme to meet these objectives which is helping them and the firm to stay at the forefront of our industry.*”**

Managing Partner
Architect Practice



What Matters Most?

Identifying and maintaining focus on What Matters Most to your organisation is a precursor of success



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g+ in @liE_Ltd

How we do this

Whenever possible, we will focus on your prioritised live issues, share good practice from other successful organisations and equip your people with practical and effective tools that can be used time and time again.

- ✓ Carefully design fun and influential programmes
- ✓ Inspire your people to engage to their fullest extent
- ✓ Ensure that learning is followed through and momentum maintained
- ✓ Establish a learning and improvement culture
- ✓ Promote an environment of continuous improvement

Outcomes

Outcomes are the fundamental evidence of whether improvement actions have succeeded. Our approaches enable you to put in place simple and effective measures to monitor consistently the results you are achieving.

- ✓ Improved efficiency, effectiveness and accountability
- ✓ Increased personnel/customer loyalty and satisfaction
- ✓ Enhanced problem solving and creativity
- ✓ Embedded talent development and succession plans
- ✓ Improved morale and motivation with 'can do' attitudes



I have now worked with Investors in Excellence in three companies and have no hesitation in employing their services again. They are professional, pragmatic and deliver results. Most importantly the results are delivered by our own staff so improvement does not stop happening when they leave the building

Chief Operating Officer
Property sector



Could we help you? Contact our team on +44 (0)121 746 3150

What Matters Most?

Identify • Focus • Transform

Dedicated to helping you identify and understand the critical success factors of your organisation, maintain focus and ensure that all improvement actions deliver maximum benefits against What Matters Most to you.



The IiE Standard

Leading • Resourcing • Delivering • Achieving

Our unique framework for improvement and assessment – and your roadmap to high performance.

Toolkit



Lean



Leadership



Six Sigma



Business Diagnostics



Process



Quality

Approaches



Coaching



Networking



Facilitation



Certification



Training



Resourcing