



## Approaches: Certification

*Investors in Excellence provides a range of improvement-based Certification approaches*

## We certificate individuals, teams and organisations against the requirements of the specified standards/frameworks

Our Certification approaches include: the Investors in Excellence Standard, Six Sigma Yellow, Green and Black Belt, Lean processes programmes and a range of organisational improvement training programmes.

Our engagements are designed to embed lasting knowledge and create transferable skills, which can be used on a repeatable basis with a lasting impact.

Our Toolkits are proven, practical and deal with live, not theoretical situations to ensure that maximum value is secured from external recognition.



### What Matters Most?

Identifying and maintaining focus on What Matters Most to your organisation is a precursor of success

## Benefits

Our tailored programmes will enable you to deliver:

- ✓ Market differentiation through external recognition
- ✓ Sets required standards – provides clear performance benchmarks
- ✓ Continuing development opportunities for your people
- ✓ Increased people - customer loyalty and retention
- ✓ Consistent, calibrated, approaches to improvement



*The Investors in Excellence certification process has helped recognise the success of the Halewood team. We are proud to have met the requirements of the Investors in Excellence Standard and are using the assessment feedback to help shape our future improvements.*

General Manager,  
Logistics sector



+44 (0)121 746 3150  
[www.investorsinexcellence.com](http://www.investorsinexcellence.com)

g+ in @IIE\_Ltd

# How we do this

Whenever possible, we will focus on your prioritised live issues, share good practice from other successful organisations and equip your people with practical and effective tools that can be used time and time again.

- ✓ Certification requirements are clearly established
- ✓ Professional advisers and assessors are engaged
- ✓ To certificate, we validate, interview and review assess supporting evidence
- ✓ Pre-certification training, guidance, coaching and documentation is available
- ✓ Success is celebrated through internal and external recognition

# Outcomes

Outcomes are the fundamental evidence of whether improvement actions have succeeded. Our approaches enable you to put in place simple and effective measures to monitor consistently the results you are achieving.

- ✓ Greater efficiency, consistency and effectiveness
- ✓ Enhanced brand, competitiveness and market reputation
- ✓ Improved morale and employee engagement
- ✓ Transferable knowledge and skills are embedded
- ✓ Continuous improvement is driven to achieve the initial and re-certification



*Investors in Excellence provided a pragmatic approach that focused on adding improvement value. The external certification is a clear reference point for the quality and robustness of the process being certified.*

Chief Operating Officer,  
Professional Services



Could we help you? Contact our team on +44 (0)121 746 3150

## What Matters Most?

Identify • Focus • Transform

Dedicated to helping you identify and understand the critical success factors of your organisation, maintain focus and ensure that all improvement actions deliver maximum benefits against What Matters Most to you.

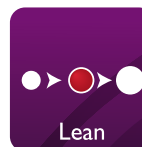


## The liE Standard

Leading • Resourcing • Delivering • Achieving

Our unique framework for improvement and assessment – and your roadmap to high performance.

## Toolkit



Lean



Leadership



Six Sigma



Business Diagnostics



Process



Quality

## Approaches



Coaching



Networking



Facilitation



Certification



Training



Resourcing